

## About Gunditjmarra

Gunditjmarra Aboriginal Cooperative Ltd is an independent community based not for profit Aboriginal Community Controlled Organization located in Southwest Victoria.

Gunditjmarra provides culturally safe, strength based, social, health and wellbeing programs and services at all life stages- from cradle to grave.

At Gunditjmarra we are committed to:

- ✓ Provide intensive support to clients, carers and families
- ✓ Client centered approach in all interactions
- ✓ Be active and strong advocates on behalf of clients and families
- ✓ Have culture at the centre of everything that we do
- ✓ Link community members in with wrap around service support.



GUNDITJMARA IS A CHILD SAFE ORGANISATION AND IS COMMITTED TO THE SAFETY OF CHILDREN AND PROTECTING CHILDREN FROM ABUSE.

### GUNDITJMARA PROVIDES SUPPORT FOR CLIENTS EXPERIENCING AND OR NEEDING ASSISTANCE WITH:

- Family Violence
- Health via the Gunditjmarra Health Service
- Homelessness
- Social and Emotional Wellbeing
- Family Support Advocacy
- Justice system
- Alcohol and Other Drugs
- Leaving Care transition
- Playgroup (Kooramook)
- Maternal and Child Health
- In Home Care Support
- Social Engagement Activities



FAMILY AND COMMUNITY SERVICES

FAMILY SAFETY  
& HEALING –  
VICTIM/SURVIVOR

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# FAMILY SAFETY AND HEALING - VICTIM/SURVIVOR

**The Gunditjmarra Family Safety and Healing program provides culturally sensitive, confidential, and professional support for Aboriginal victim/ survivors who have been impacted by family violence.**

The service also supports non-Aboriginal partners of Aboriginal men or non-Aboriginal mothers of Aboriginal children who are experiencing or have experienced family violence.

The service provides support to the region including Portland, Heywood, Hamilton, Terang, and Camperdown.

It is our vision as a team to enable and empower women and children within the Aboriginal community to live a life free of violence.

## Aims and Objectives

- To provide culturally sensitive services to Aboriginal victim/survivors
- Assist women to make informed choices regarding their circumstances for the safety of themselves and their children
- Provide family violence education to our clients and the community
- Ensure our clients have access and advocacy for the services they need
- Promote the safety of women and children as the number one priority
- To provide women with access to safe and secure housing support

## Types of Support

- ✓ Case management
- ✓ Advocacy
- ✓ Referrals
- ✓ Counselling
  - Safety planning
- ✓ Court Support
  - Funding support packages
  - Assistance with Intervention Orders or Personal Safety Initiatives
- ✓ Providing support to access legal advice and cultural connection

Referral pathway - please call 5559 1234 and ask to speak to Family Violence team member or email [FamilyViolencetagunditjmarra.org.au](mailto:FamilyViolencetagunditjmarra.org.au) for a referral form to complete.

**IF THERE ARE IMMEDIATE CONCERNS FOR A PERSON'S LIFE OR SAFETY, OR MEDICAL ASSISTANCE IS NEEDED, 000 SHOULD BE CALLED.**

If children are at significant and immediate risk of harm, contact the After-Hours Child Protection Emergency Service 13 12 78 (staffed 5pm-9am).

**Statewide family violence 24/7 crisis service** – safe steps Family Violence Response Centre. Call: 1800 015 188. Available 24 hours, 7 days a week.

**Sexual assault support** – Sexual Assault Crisis Line (SACL) Call: 1800 806 292

**For perpetrators** – Men's Referral Service (MRS) Helpline. Call: 1300 766 491 (available 9am - 9pm Monday-Friday).

**For female victim survivors** – Victim Support Agency (VSA) Victims of Crime Helpline Call: 1800 819 817 or Text: 0427 767 891. Available 8am – 11pm, 7 days a week.

**For LGBTI victim survivors** – Switchboard (QLife Counselling and Referral service). Call 1800 184 527. Available 3pm – midnight, 7 days a week.

**Telephone Counselling** – 1800RESPECT. Call: 1800 737 732. Available 24hrs, 7 days a week.

**Djirra** – Aboriginal Family Violence and Legal service. Free call 1800 105 303

**West Division Intake** – Rural and Regional only 1800 075 599. Business hours: 8:45am – 5pm

Outside of business hours if you want to have a yarn, contact Yarning Safe n Strong 1800 959 563. It is a 24/7 free and confidential phone crisis line for Aboriginal people and families who need to have a yarn with someone about their wellbeing.

