

About Gunditjmarra

Gunditjmarra Aboriginal Cooperative Ltd is an independent community based not for profit Aboriginal Community Controlled Organization located in Southwest Victoria.

Gunditjmarra provides culturally safe, strength based, social, health and wellbeing programs and services at all life stages- from cradle to grave.

At Gunditjmarra we are committed to:

- ✓ Provide intensive support to clients, carers and families
- ✓ Client centered approach in all interactions
- ✓ Be active and strong advocates on behalf of clients and families
- ✓ Have culture at the centre of everything that we do
- ✓ Link community members in with wrap around service support.



GUNDITJMARA IS A CHILD SAFE ORGANISATION AND IS COMMITTED TO THE SAFETY OF CHILDREN AND PROTECTING CHILDREN FROM ABUSE.

GUNDITJMARA PROVIDES SUPPORT FOR CLIENTS EXPERIENCING AND OR NEEDING ASSISTANCE WITH:

- Family Violence
- Health via the Gunditjmarra Health Service
- Homelessness
- Social and Emotional Wellbeing
- Family Support Advocacy
- Justice system
- Alcohol and Other Drugs
- Leaving Care transition
- Playgroup (Kooramook)
- Maternal and Child Health
- In Home Care Support
- Social Engagement Activities



PRIMARY HEALTHCARE

ABORIGINAL MATERNAL AND CHILD HEALTH INITIATIVE (AMCHI)

135 KEPLER ST WARRNAMBOOL VIC 3280
P 03 5559 1234 E ADMIN@GUNDITJMARA.ORG.AU
WWW.GUNDITJMARA.ORG.AU

Aims and Objectives

- Ensure our community is aware of Maternal and Child Health services
- Increase and maintain the engagement of Aboriginal families to attend and receive Maternal and Child Health services
- Provide a culturally safe service
- Educate MCH staff on service delivery to Aboriginal families and community
- Develop a strong working partnership with Warrnambool City Council and MCH staff

How this is Accomplished

- Regular contact is kept with individuals and families
- Clients/families are supported to attend each Key Age and Stage (KAS) visit
- Cultural Care Coordinator (CCC) attends or supports KAS visits where possible
- Vulnerable families are provided with extra care where needed and an enhanced program setting
- Cultural safety and cultural awareness training are made available for MCH staff
- Continuity of service is offered to pregnant women who engage with the Koori Maternity Service in that the CCC will be supporting their journey from pregnancy until their child is pre-school age
- A flexible approach to MCH delivery is available through our “no wrong door” option. This means the family chooses a culturally safe venue for their KAS visit, Gunditjmarra, home, clinic etc

Referral Pathway: Referrals can come from professionals, or you can call Gunditjmarra on 5559 1234 and ask to speak to the Aboriginal Maternal and Child Health Initiative (AMCHI) worker or Alternatively pop into the office at 135 Kelper Street Warrnambool to have a Yarn on how we can best support you.

IF THERE ARE IMMEDIATE CONCERNS FOR A PERSON'S LIFE OR SAFETY, OR MEDICAL ASSISTANCE IS NEEDED, 000 SHOULD BE CALLED.

If children are at significant and immediate risk of harm, contact the After-Hours Child Protection Emergency Service 13 12 78 (staffed 5pm-9am).

Statewide family violence 24/7 crisis service – safe steps Family Violence Response Centre. Call: 1800 015 188. Available 24 hours, 7 days a week.

Sexual assault support – Sexual Assault Crisis Line (SACL) Call: 1800 806 292

For perpetrators – Men's Referral Service (MRS) Helpline. Call: 1300 766 491 (available 9am - 9pm Monday-Friday).

For female victim survivors – Victim Support Agency (VSA) Victims of Crime Helpline Call: 1800 819 817 or Text: 0427 767 891. Available 8am – 11pm, 7 days a week.

For LGBTI victim survivors – Switchboard (QLife Counselling and Referral service). Call 1800 184 527. Available 3pm – midnight, 7 days a week.

Telephone Counselling – 1800RESPECT. Call: 1800 737 732. Available 24hrs, 7 days a week.

Djirra – Aboriginal Family Violence and Legal service. Free call 1800 105 303

West Division Intake – Rural and Regional only 1800 075 599. Business hours: 8:45am – 5pm

Outside of business hours if you want to have a yarn, contact Yarning Safe n Strong 1800 959 563. It is a 24/7 free and confidential phone crisis line for Aboriginal people and families who need to have a yarn with someone about their wellbeing.

